### APPENDIX N

SUMMONS IN A CIVIL ACTION		
UNITED STATES DISTRICT COURT FOR TE	HE EASTERN DISTRICT OF PENNSYLVANIA	
Cynthia Hession	· CIVIL ACTION NO.	
v.		
Prudential Insurance Company of America	TO: (NAIME AND ADDRESS OF DEFENDANT)  Prudential Insurance Company of America P.O. Box 13480 Philadelphia, PA 19101	
YOU ARE HEREBY SU	MMONED and required to serve upon	
Plaintiff's Attorney (Name and Address)  Marc H. Snyder, Esquire Rosen, Moss, Snyder & Bleefeld, L.L.P. 8380 Old York Road, Suite 410 Elkins Park, Pa 19027	·	
an answer to the complaint which is herewith served upon you, exclusive of the day of service. If you fai relief demanded in the complaint.	d upon you, within <sup>20</sup> days after service of this summons il to do so, judgment by default will be taken against you for the	
Michael E. Kunz, Clerk of Court	Date:	
(By) Deputy Clerk		

AMOUNT

RECEIPT#

Case 2:06-cv-01641-RB COVER SHEET Filed 04/19/06 Page 2 of 16 APPENDIX H

the JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating e civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.) DEFENDANTS **PLAINTIFFS** Prudential Insurance Company of America Cynthia Hession Philadelphia County of Residence of First Listed Defendant (b) County of Residence of First Listed Plaintiff Philadelphia (IN U.S. PLAINTIFF CASES ONLY) (EXCEPT IN U.S. PLAINTIFF CASES) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED. Attorneys (If Known) (c) Attorney's (Firm Name, Address, and Telephone Number) Marc H. Snyder, Esquire, Rosen, Moss, Snyder & Bleefeld, L.L.P., 8380 Old York Road, Suite 410, Elkins Park, PA 19027 (215) 935-1000 III. CITIZENSHIP OF PRINCIPAL PARTIES(Place an "X" in One Box for Plaintiff BASIS OF JURISDICTION (Place an "X" in One Box Only) (For Diversity Cases Only) and One Box for Defendant) DEF PTE DEF X 3 Federal Question **U.S.** Government Citizen of This State **D** 1 01 Incorporated or Principal Place  $\Box$  4 Plaintiff (U.S. Government Not a Party) of Business In This State Citizen of Another State C 2 2 Incorporated and Principal Place □ 5 U.S. Government Diversity of Business In Another State Defendant (Indicate Citizenship of Parties in Item III) Soreign Nation Citizen or Subject of a 3 Foreign Country NATURE OF SUIT (Place an "X" in One Box Only) FORFEITURE/PENALTY BANKRUPTCY OTHER STATUTES CONTRACT ☐ 422 Appeal 28 USC 158 400 State Reapportionment ☐ 610 Agriculture Ð PERSONAL INJURY PERSONAL INJURY 110 Insurance 362 Personal Injury -620 Other Food & Drug ☐ 423 Withdrawal 410 Antitrust 120 Marine 310 Airplane Med. Malpractice 625 Drug Related Scizure 28 USC 157 430 Banks and Banking 315 Airplane Product 130 Miller Act Liability 365 Personal Injury of Property 21 USC 881 450 Commerce 140 Negotiable Instrument PROPERTY RIGHTS 460 Deportation Product Liability 630 Liquor Laws 150 Recovery of Overpayment 320 Assault, Libel & 470 Racketeer Influenced and 640 R.R. & Truck ☐ 820 Copyrights & Enforcement of Judgment Slander 368 Asbestos Personal O Injury Product 650 Airline Regs. ☐ 830 Patent Corrupt Organizations 151 Medicare Act 330 Federal Employers' Liability ☐ 840 Trademark 480 Consumer Credit 152 Recovery of Defaulted Liability 660 Occupational 490 Cable/Sat TV PERSONAL PROPERTY Safety/Health Student Loans 340 Marine 810 Selective Service 690 Other (Excl. Veterans) 345 Marine Product 370 Other Fraud 850 Securities/Commodities/ LABOR SOCIAL SECURITY 153 Recovery of Overpayment Liability 371 Truth in Lending 350 Motor Vehicle 710 Fair Labor Standards ■ 861 HIA (1395ff) Exchange of Veteran's Benefits 380 Other Personal ☐ 862 Black Lung (923) 875 Customer Challenge 355 Motor Vehicle Property Damage Act 160 Stockholders' Suits 12 USC 3410 385 Property Damage 720 Labor/Mgmt, Relations 863 DIWC/DIWW (405(g)) 190 Other Contract Product Liability 730 Labor/Mgmt.Reporting ☐ 864 SSID Title XVI 890 Other Statutory Actions 360 Other Personal **Product Liability** 195 Contract Product Liability 891 Agricultural Acts & Disclosure Act □ 865 RSI (405(g)) 196 Franchise Injury FEDERAL TAX SUITS CIVIL RIGHTS 740 Railway Labor Act 892 Economic Stabilization Act REAL PROPERTY PRISONER PETITIONS 790 Other Labor Litigation ☐ 870 Taxes (U.S. Plaintiff) 893 Environmental Matters 210 Land Condemnation a 441 Voting ☐ 510 Motions to Vacate Sentence 791 Empl. Ret. Inc. or Defendant) 894 Energy Allocation Act 220 Foreclosure 442 Employment Habeas Corpus: ☐ 871 IRS—Third Party 895 Freedom of Information 443 Housing/ Security Act 230 Rent Lense & Ejectment 26 USC 7609 Accommodations 530 General Act 240 Torts to Land 535 Death Penalty 900Appeal of Fee Determination 245 Tort Product Liability 444 Welfare 445 Amer. w/Disabilities 540 Mandamus & Other Under Equal Access 290 All Other Real Property to Justice 550 Civil Rights Employment 555 Prison Condition 950 Constitutionality of 446 Amer, w/Disabilities п State Statutes Other 440 Other Civil Rights Appeal to District ORIGIN (Place an "X" in One Box Only) Transferred from Judge from □ 6 ☐ 4 Reinstated or ☐ 5 Multidistrict Removed from Remanded from another district Magistrate Original Appellate Court Reopened (specify) State Court Proceeding Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Erisa 29 U.S.C. \$1132(n) I. CAUSE OF ACTION Brief description of cause: DEMAND S CHECK YES only if demanded in complaint; VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23 O Yes JURY DEMAND: x No COMPLAINT: VIII. RELATED CASE(S) (See instructions): IF ANY JUDGE DOCKET NUMBER SIGNATURE OF ATTORNEY OF RECORD OR OFFICE USE ONLY

JUDGE

APPLYING IFP

MAG. JUDGE

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

#### Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint led. The attorney filing a case should complete the form as follows:

- (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only se full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving oth name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, see county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting this section "(see attachment)".
- I. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one fithe boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
- nited States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.
- nited States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
- ederal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the onstitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box or 2 should be marked.
- viversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the ifferent parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)
- H. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section or each principal party.
- V. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient of enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- Origin. Place an "X" in one of the seven boxes.
- riginal Proceedings. (1) Cases which originate in the United States district courts.
- emoved from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition or removal is granted, check this box.
- emanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
- einstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.
- ransferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict tigation transfers.
- fultidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.
- ppeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.
- YI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes nless diversity.

  Example:

  U.S. Civil Statute: 47 USC 553

  Brief Description:

  Unauthorized reception of cable service
- II. Requested in Complaint, Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.
- Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.
- ury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and ne corresponding judge names for such cases.
- Onte and Attorney Signature. Date and sign the civil cover sheet.

**CIVIL ACTION** 

# IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

## CASE MANAGEMENT TRACK DESIGNATION FORM

	:	
v.	:	
Prudential Insurance Company	; ;	
Of America	:	NO. 06-CV-
plaintiff shall complete a case M the complaint and serve a copy of this form.) In the event that a that defendant shall, with its fire	Ianagement Track Designation on all defendants. (See § 1:0 a defendant does not agree with stappearance, submit to the clarent track designation form spent designation designa	Reduction Plan of this court, counsel for a Form in all civil cases at the time of filing 3 of the plan set forth on the reverse side the the plaintiff regarding said designation, lerk of court and serve on the plaintiff and pecifying the track to which that defendant
SELECT ONE OF THE FO	LOWING CASE MANAG	EMENT TRACKS:
(a) Habeas Corpus – Cases bro	ought under 28 U.S.C. §2241	through §2255. ( )
(b) Social Security – Cases rec and Human Services denyi	questing review of a decision ng plaintiff Social Security Bo	
(c) Arbitration – Cases require	d to be designated for arbitrat	ion under Local Civil Rule 53.2. ( )
(d) Asbestos – Cases involving exposure to asbestos.	g claims for personal injury or	r property damage from ( )
(e) Special Management – Cas commonly referred to as co the court. (See reverse side	es that do not fall into tracks mplex and that need special o of this form for a detailed ex	or intense management by eplanation of special
management cases.)		( )
(f) Standard Management - Ca	ases that do not fall into any o	one of the other tracks. (x)
4-12-06 Date (215) 935-1000	Marc H. Snyder Attorney-at-law (215) 935-1110	Aftorney for Plaintiff  msnyder@rmsblaw.com
Telephone	FAX Number	E-Mail Address

Cynthia Hession

# IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

## CASE MANAGEMENT TRACK DESIGNATION FORM

Telephone	FAX Number	E-Mail Address	
(215) 935-1000	(215) 935-1110	msnyder@rmsblaw.com	
Date	Attorney-at-law	Attorney for Plaintiff	
4-12-06	Marc H. Snyder	My	
(f) Standard Management	- Cases that do not fall into any	one of the other tracks.	(x)
commonly referred to	as complex and that need special e side of this form for a detailed e	or intense management by	( )
-	- Cases that do not fall into tracks	(a) through (d) that are	( )
(d) Asbestos – Cases invo	olving claims for personal injury o	or property damage from	( )
(c) Arbitration – Cases re	quired to be designated for arbitra	ation under Local Civil Rule 53.2.	( )
	es requesting review of a decision denying plaintiff Social Security l		( )
(a) Habeas Corpus – Cas	es brought under 28 U.S.C. §224	! through §2255.	( )
SELECT ONE OF THE	FOLLOWING CASE MANA	GEMENT TRACKS:	
plaintiff shall complete a c the complaint and serve a of this form.) In the event that defendant shall, with	ase Management Track Designaticopy on all defendants. (See § 1 that a defendant does not agree vits first appearance, submit to the nagement track designation form	Reduction Plan of this court, counselon Form in all civil cases at the time of fine court in all civil cases at the time of fine court and serve on the plaintiff regarding said designated clerk of court and serve on the plaintiff specifying the track to which that defen	iling side tion, fand
Of America	:	NO. 06-CV-	
Prudential Insurance Con	ipany :		
v.	:		
Cynthia Hession	:	CIVIL ACTION	

# Case 2:06-cv-016411-PBSTAGESTOPSTRICTICE 0004119/06 Page 6 of 16 APPENDIX F

ssignment to appropriate calendar.  ddress of Plaintiff: 1305 Delaware Avenue, Apt. 1510, Wilming	gton, DE 19806
Address of Defendant: P.O. Box 13480, Philadelphia, PA 1910	l.
luce of Accident, Incident or Transaction:(Use Reverse Si	de For Additional Space)
locs this civil action involve a nongovernmental corporate party with any parent corp	
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.C	
Ooes this case involve multidistrict litigation possibilities?  RELATED CASE, IF ANY:	Yes□ NoE
Cuse Number:Judge	Date Terminated:
Civil cases are deemed related when yes is answered to any of the following quest	ions:
1. Is this case related to property included in an earlier numbered suit pending or	within one year previously terminated action in this court? $_{\rm Yes}\square$ No $^{\square}$
2. Does this case involve the same issue of fact or grow out of the same transaction	
action in this court?	Yes□ No <sup>E</sup>
<ol> <li>Does this case involve the validity or infringement of a patent already in suit or</li> </ol>	any earlier numbered case pending or within one year previously
terminated action in this court?	Yes□ No⊠
CIVIL: (Place in ONE CATEGORY ONLY)  A. Federal Question Cases:  1. Indemnity Contract, Marine Contract, and All Other Contracts	B. Diversity Jurisdiction Cases:  1. Insurance Contract and Other Contracts
2. $\square$ FELA	2. Airplanc Personal Injury
3.  ones Act-Personal Injury	3. Assault, Defamation
4.   Antitrust	4. Marine Personal Injury
5. Patent	5.
6.   Labor-Management Relations	6.  Other Personal Injury (Please specify)
7. Civil Rights	7. D Products Liability
8. Habeas Corpus	8. Products Liability — Asbestos
9.   Securities Act(s) Cases	9. All other Diversity Cases
10. D Social Security Review Cases	(Please specify)
11. E All other Federal Question Cases (Please specify) ERISA	
	N CERTIFICATION  ropriate Category)  hereby certify:
Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of m exceed the sum of \$150,000.00 exclusive of interest and costs;	
Relief other than monetary damages is sought.	
DATE: 4-12-06 /hn/	81432
Attorney-at-Law	Attorney I.D.#
	only if there has been compliance with F.R.C.P. 38.
I certify that, to my knowledge, the within case is not related to any case now pexcept as noted above.	pending or within one year previously terminated action in this court
11/12/11	81432
DATE: 4-1-06 Attorney di-Luv	Attorney I.D.#

## Case 2:06-cv-01641-RB Document 1 Filed 04/19/06 Page 7 of 16 APPENDIX F

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar. Address of Plaintiff: 1305 Delaware Avenue, Apt. 1510, Wilmington, DE 19806 Address of Defendant: P.O. Box 13480, Philadelphia, PA 19101 Place of Accident, Incident or Transaction: (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? Yes No (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) Yes 🗆 NoE Does this case involve multidistrict litigation possibilities? RELATED CASE, IF ANY: Date Terminated: Case Number: Civil cases are deemed related when yes is answered to any of the following questions: 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated Yes□ NoE action in this court? 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously Yes No 🗵 terminated action in this court? CIVIL: (Place / in ONE CATEGORY ONLY) B. Diversity Jurisdiction Cases: A. Federal Question Cases: 1. Insurance Contract and Other Contracts 1. Indemnity Contract, Marine Contract, and All Other Contracts 2. Airplane Personal Injury 2. D FELA 3. Assault, Defamation 3. I Jones Act-Personal Injury 4. 

Marine Personal Injury 4. Antitrust 5. D Patent 6. Other Personal Injury (Please specify) 6. Labor-Management Relations 7. Products Liability 7. Civil Rights 8. Products Liability - Asbestos 8. Habeas Corpus 9. All other Diversity Cases 10. 

Social Security Review Cases (Please specify) 11. All other Federal Question Cases (Please specify) ARBITRATION CERTIFICATION (Check appropriate Category) Marc H. Snyder, Esquire counsel of record do hereby certify: Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; Relief other than monetary damages is soug 81432 Afforney-at-Law Attorney I.D.# NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38. I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above. 81432 Attorney I.D.#

CIV. 609 (4/03)

# UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

CYNTHIA HESSION

:

PLAINTIFF,

CIVIL ACTION

v.

NO: 06-CV-

PRUDENTIAL INSURANCE COMPANY OF AMERICA

:

DEFENDANT.

#### **COMPLAINT**

Plaintiff, Cynthia Hession, hereby brings a civil action against Defendant, The Pennsylvania Manufacturers Association Insurance Company, based on the following:

#### The Parties

- 1. Plaintiff, Cynthia Hession ("plaintiff" or "Hession"), an adult individual, is a citizen of the State of Delaware, who presently resides at 1305 Delaware Avenue, Apt. 1510, Wilmington, DE 19806.
- 2. Defendant, Prudential Insurance Company of America (Prudential), is upon information and belief an insurance company domiciled within the Commonwealth of Pennsylvania and licensed to write insurance in the State of Delaware. Upon information and belief, Prudential's principal place of business for the purpose of effectuating service is P.O. Box 13480, Philadelphia, PA 19101.
- 3. At all times material hereto, plaintiff was employed by MBNA Corp, Inc.

  (MBNA), and pursuant to plaintiff's employment with MBNA, plaintiff was eligible to receive benefits pursuant to a Prudential sponsored Group Long Term Disability Plan under Group Policy

No. G-24923 (the "Plan").

- This Court has jurisdiction pursuant to the Employment Retirement Income Security Act of 1974, as amended ("ERISA") 29 U.S.C. § 1132(a).
- 5. Venue is proper in this matter pursuant to Title 28, United States Code, Section 1391(c), in that at all times material hereto, the defendant is a corporate entity with a principal place of business in the Commonwealth of Pennsylvania.
- 6. At all times material hereto, defendant acted by and through its agents, servants and employees who acted within the scope of their authority from defendant.

# THE FACTS PLAINTIFF'S LONG TERM DISABILITY BENEFIT PLAN

- 7. The allegations in paragraphs 1 through 6 are incorporated herein by reference as if fully set forth herein at length.
- 8. At all material times hereto, until August 20, 2004, plaintiff Cynthia Hession was continuously employed with MBNA, as a Fraud Services Representative.
- 9. At all material times hereto, plaintiff has been eligible for benefits under MBNA's Group Long Term Disability Plan. The Plan provides for payment of 60% of an employee's salary in the event of total disability. At the time of plaintiff's disability, plaintiff's gross monthly salary was \$3,023.42.
  - 10. The Policy defines disability (for initial 36 months) as follows:
    - (1) you are unable to perform the material and substantial duties of your regular occupation due to your sickness or injury, and
    - (2) you have a 20% or more loss in your indexed monthly earnings due to that sickness or injury.

Said policy qualifies as an employee benefit plan under ERISA.

11. As set forth in greater detail below, at all material times hereto, plaintiff has

suffered from severely disabling back, neck and head pain and symptoms, which required plaintiff to undergo three (3) cervical fusions at multiple disc levels, which has prevented her from performing any type of gainful employment since September of 2004.

### SUMMARY OF PLAINTIFF'S DISABILITIES (THROUGH 11/12/04)

- 12. The allegations in paragraphs 1 through 11 are incorporated herein by reference as if fully set forth herein at length.
- 13. Plaintiff's medical and employment history shows that in April 2001, plaintiff underwent **fusion surgery** # 1; an anterior C5-6 diskectomy and interbody fusion with allograft and anterior plating, performed by a neurosurgeon, Ali, Kalamchi, M.D. (See Exhibit "A"). After a brief recovery time, plaintiff was able to resume her job duties as a fraud analyst, for MBNA. Plaintiff's neck and right arm pain, weakness and numbness were secondary to a 1991 motor vehicle accident.
- 14. In the summer of 2004, plaintiff began noting increasing neck pain, spasm, right arm pain and numbness extending to her middle fingers. Via report dated September 1, 2004, Dr. Kalamchi noted that a recent MRI revealed that plaintiff had a C6-7 herniation below her previous C5-6 herniation, with neural compression. (See Exhibit "B").
- 15. On September 1, 2004, plaintiff underwent **fusion surgery #2**; an anterior C6-7 microdiscectomy and removal of free sequestrated fragments followed by interbody fusion and instrumentation. (Exhibit "B").
- 16. On or about October 4, 2004, plaintiff attempted to return to work for four (4) hours per day. Plaintiff continued to work four (4) hours per day, until on or about November 8, 2004 at which time plaintiff attempted to increase her work-day to six (6) hours per day.

  Plaintiff worked six (6) hours per day from November 8, 2004 until November 12, 2004, at which

time plaintiff was physically and medically incapable of performing the material and substantial duties of her regular occupation.

17. At all material times hereto, plaintiff has continued to be disabled as per the terms of the Plan.

### PLAINTIFF'S PHYSICAL JOB REQUIREMENTS FOR MBNA

- 18. Plaintiff identified the material and substantial duties of her employment as a fraud analyst for MBNA, via a handwritten note, dated October 14, 2005. (See Exhibit "C"). Plaintiff's position required her to sit in front of a computer, keyboard and telephone, 7 ½ hours per day, with constant typing, writing, twisting, turning, cervical flexion, extension and reaching. (Exhibit "C").
- 19. On or about November 15, 2004, plaintiff was medically forced to stop working due to suffering from increasingly severe cervical pain and symptoms which precluded plaintiff from performing the substantial and material duties of her employment position. (See Exhibit "D"). Via office note dated December 2, 2004, Dr. Kalamchi medically confirmed plaintiff's inability to perform her job: ("The other concern in the difficulty in driving and coping with daily activities and certainly cannot return back to work in this capacity." (See Exhibit "E").

#### PLAINTIFF'S ONGOING DISABILITY

20. Plaintiff continued to suffer from "sharp, shooting and cramping" cervical and upper right extremity pain and symptoms. In January 2005, plaintiff was referred by Dr. Kalamchi to James E. Downing, M.D., for selective cervical injections. Via report dated April 26, 2005, Dr. Downing noted that the cervical injections "have been of only minimal benefit." Plaintiff continued to complain of "aching and throbbing predominantly axial cervical pain with intermittent radiation to upper extremities." (See Exhibit "F").

- 21. On April 14, 2005, plaintiff was referred by Dr. Downing for a Functional Capacity Evaluation (FCE). The FCE report identified that plaintiff qualified "for part time sedentary work at best, with reasonable accommodations in regards to posture variation, adaptations to work techniques and an ergonomic design of her workstation." Moreover, via letter dated October 19, 2005, Michelle Williams, the Occupational Therapist who conducted the FCE, stated that Prudential <u>materially misrepresented</u> the actual FCE findings, in Prudential's disability denial letter. (See Exhibit "G").
- 22. In August of 2005, plaintiff was referred for a neurosurgical consult, to James Harrop, M.D., an Assistant Professor of Neurosurgery at Thomas Jefferson University. Dr. Harrop noted that a recent CT scan showed "absence of a fusion across the C6-C7 disc space, in addition to her flexion-extension films, that show her cervical plated flushed to the spine with no hardware malposition." (See Exhibit "H").
- 23. On or about August 31, 2005, plaintiff went for a second neurosurgical consult; this one with Allan Belzberg, M.D., an Assistant Professor of Neurosurgery at Johns Hopkins Medicine. Via reports dated August 31, 2005 and October 26, 2005, Dr. Belzberg addressed plaintiff's surgical alternatives of "an anterior approach with a fusion at C4-5 and a repeat fusion at C6-7 versus a posterior approach with foraminotomy at C6-7, c5-6 and incorporating the C4-5 with a posterior fusion. (See Exhibit "I").
- 24. In November of 2005, plaintiff was referred for a neuroradiological consult with Kerry J. Thompson, M.D. Via report dated November 21, 2005, Dr. Thomson opined, *inter alia*, as follows:

<sup>&</sup>lt;sup>1</sup> In February 2006, plaintiff underwent fusion surgery # 3, performed by Dr. Belzberg.

The results of the patient's diagnostic cervical disk injection procedure, again performed on October 18, 2005, indicates the finding of a major mechanism of pain at the C6-7 disk. In my opinion, this result closely correlates with and best explains the patient's ongoing post-operative neck pain on the basis of a failed fusion outcome at C6-7. To this end, it is my opinion that the patient will require another operation to correct this condition. ... The patient's clinical condition has progressed to the extent where she has a marked loss in functional capacity and, under no circumstances, might be expected to tolerate any form of employment. In conclusion, the patient's condition demands the urgent consideration of medical disability. (See Exhibit "J").

25. On December 13, 2005, plaintiff underwent a Physiatric Evaluation, performed by Gayle Schwartz, M.D., at the request of Dr. Belzberg. Via report dated December 13, 2005, Dr. Schwartz opined as follows:

Ms. Hession presents with chronic neck pain radiating down both upper extremities down the back an into both lower extremities. She has undergone an ACF C5-6 2001 and ACF C6-7 2004, complicated by pseudoarthritis. Discogram was positive at C6-7 level. She does have osteophytosis at the C4-5 level. Significant postural dysfunction is noted. However, there is no objective evidence of cervical or lumbosacral radiculopathy or myelopathy. Ms. Hession has been treated with multiple medications, aquatic and land therapy, and what sounds like cervical epidural steroid injections and trigger point injections. She plans to proceed with a third surgery in January 2006. Again, we do not perform functional capacity evaluations here. However, I do not feel that she would be able to tolerate and FCE and results would be self-limited by pain and of no clinical value. If surgery is not pursued, a trial of acupuncture is recommended. No follow-up appointment has been arranged. (See Exhibit "K").

- 26. All of plaintiff's foregoing medical records, marked as exhibits herein, were provided to defendant prior to defendant's termination of plaintiff's Long Term Disability Benefits.
  - 27. Defendant was further provided with a DVD, in which plaintiff articulated, inter

alia, how her disability markedly affects her activities of daily living, and preclude her from any type of gainful employment.

28. Plaintiff continues to suffer from aforementioned severe and disabling symptoms related multiple which, in aggregate, preclude her from engaging in type of gainful employment.

# DEFENDANT'S WRONGFUL TERMINATION AND DENIAL OF PLAINTIFF'S GROUP LONG TERM DISABILITY BENEFITS

- 29. The allegations in paragraphs 1 through 28 are incorporated herein by reference as if fully set forth herein at length.
- 30. Via letter dated February 16, 2005, from defendant employee, Nicole Dauchert, plaintiff was informed that Prudential has "reviewed the medical information provided by your treating physician and have determined that you are currently totally disabled from your regular occupation as required" by the Policy definition (See Exhibit "L")
- Via letter dated March 16, 2005, from defendant employee, Nicole Dauchert, plaintiff was informed that her benefits were being terminated effective April 1, 2005. (See Exhibit "M"). Defendant **falsely, arbitrarily and capriciously** stated that the injections administered by Downing had "helped a lot," when in fact Dr. Downing stated that the plaintiff's "cervical injections have been of only minimal benefit." (Exhibit "F").
- 32. Via letter dated May 20, 2005, from defendant employee Katherine Durrell, plaintiff was notified that Prudential was arbitrarily and capriciously upholding its decision to terminate plaintiff's LTD benefits, retroactive to April 1, 2005. (See Exhibit "N").
- 33. Defendant **falsely**, **arbitrarily**, **and capriciously** stated that plaintiff's FCE well within the sedentary levels, when in fact Michelle Williams, the Occupational Therapist who conducted the FCE, confirmed that Prudential <u>materially misrepresented</u> the actual FCE findings,

in Prudential's disability denial letter. (See Exhibit "G").

- 34. Via letter dated January 6, 2006, plaintiff appealed defendant's arbitrary and capricious decision to terminate her benefits. (See Exhibit "O").
- 35. Via letter dated February 6, 2006, defendant denied plaintiff's final appeal.

  Inconceivably, Prudential has reached the baseless, arbitrary and capricious conclusion that "there is no medical basis to limit her hours to six. Ms. Hession's complaints of pain appear to be somewhat exaggerated given review of her medical records ... review of her medical records does not support an impairment that would have prevented her from performing the duties of her regular occupation as of April 1, 2005." (See Exhibit "P").
- 36. Defendant arbitrarily and capriciously made its decision to terminate plaintiff's benefits without taking into consideration plaintiff's ongoing and continuous complaints of severe pain which have been confirmed by her treating physicians and supported by clinical examinations, functional capacity examination, diagnostic tests, and three (3) multi-level cervical fusions.
- 37. In accordance with the terms of the policy, plaintiff is eligible to receive monthly disability benefits until she reaches the age of sixty-five (65).
- 38. Since defendant was to have provided this employee benefit plan which is covered by ERISA, then defendant is obligated to abide by the terms and conditions as stated in its own policy of coverage.
  - 39. Under ERISA, defendant is bound to honor its own contract.
- 40. Defendant has arbitrarily and capriciously failed and refused to abide by the terms and conditions as stated in its own policy.
  - 41. Moreover, as a direct result and consequence of defendant's wrongful denial of

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plaintiff's LTD benefits as stated herein, plaintiff has been wrongfully deprived of ancillary

benefits, including life insurance, health benefits, dental, and pension benefits.

WHEREFORE, Plaintiff demands judgment against Defendant in the amount of 60% of

Plaintiff's gross monthly salary, commencing as of April 1, 2005, and continuing thereon until

the earlier of Plaintiff reaching age 65 or the cessation of Plaintiff's total disability, together with

reinstatement of Plaintiff's group ancillary benefits (health, dental, life, pension), costs and

attorneys' fees in accordance with ERISA regulations, interest, and any such other and further

relief as this Court deems just and proper.

Respectfully Submitted,

ROSEN, MOSS, SNYDER, & BLEEFELD, LLP

MARC H. SWOER, ESQUIRE

Attorneys for Plaintiff

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